



## Your 403(b)/457(b) Resource Teams

National Life Group offers 403(b) and 457(b) annuities through Life Insurance Company of the Southwest™ (LSW). We have three 403(b)/457(b) resource teams dedicated to meeting the needs of school districts, plans sponsors, plan administrators, and participants.

### 403(b)/457(b) External Team

The 403(b)/457(b) External Team visits school districts and meets with school boards, superintendents, assistant superintendents and benefit managers. The team works to build relationships for the company. The team provides information to school districts and identifies any problems and opportunities. It also manages all slots and works with schools on any issues. For questions about our agents in your district, coordinating representatives for benefit fairs, and just having that “go to” person here, this is the team to call at

**877-449-5791**

### Plan Administration Resource Team

These senior 403(b)/457(b) specialists are available to answer you plan administration questions and provide plan information. This team coordinates executing all agreements for plan administration, information sharing agreements, vendor agreements, and hold harmless agreements. You can access this special concierge unit by sending an email to 403(b) plans@lifeofsw.com or by calling the 403(b)/457(b) Hotline at

**866-243-7174**

### Customer Service

Our Policy Relations team is dedicated to provide participants with an exceptional customer experience. They are available to answer questions regarding policy provisions, distributions, and any other policy related after issue inquiries. Participants can also access their 403(b)/457(b) policy information on our secure website 24/7 at [www.lsw.net](http://www.lsw.net). We are committed to working closely with your TPA regarding participant information required to administer the plan. We offer participant information electronically including SPARK compliant data feeds to TPAs to streamline and facilitate the approval of participant's requests.

**800-579-2878**

### Life Insurance Company of the Southwest™

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