



Independent Distribution Contact List

ANNUITIES (Dallas)

HOURS OF OPERATION

Monday – Thursday: 8:00 a.m. – 5:00 p.m. CST
Friday: 8:00 a.m. – 3:45 p.m. CST

PRE-SALE AND PRODUCT INFORMATION

Chris Newbern – Manager, Annuity Sales
Richard Torres – Internal Wholesaler
Contact: LSW Sales Desk / 800-906-3310, opt. 1

NEW BUSINESS & POST ISSUE MAIL

One National Life Drive
Montpelier, Vermont 05604

CUSTOMER RELATIONS

Angela McCraw – 2nd Vice President
Cheryl Lankford – Manager
Stephani Myers – Team Leader
Agent Services Hotline: 800-228-4579 / Fax: 214-638-9162
Email: AgentServices@NationalLife.com

NEW BUSINESS

Angela McCraw – 2nd Vice President
Janet Large – Manager
Contact: NBU@NationalLife.com / 800-228-4579
Fax: 214-638-9371
Email NB Documents: Imaging@NationalLife.com

MARKET CONDUCT AND COMPLIANCE

Sandy Mollett - Direct
Maria Hicks-Johnson - Compliance Analyst
Contact: LSWCompliance@NationalLife.com
Fax: 214-638-9347

PLAN ADMINISTRATION — 403(b)

Angela McCraw – 2nd Vice President
Paula Yates – Team Leader
Contact: PlanAdminUnit@NationalLife.com / 866-243-7174
Fax: 214-638-9162

POLICY SERVICES

Carolyn Jenkins – 2nd Vice President
Mike Brophy – Manager
Agent Services Hotline: 800-228-4579
Email: AgentServices@NationalLife.com
Email Service Document: Imaging@NationalLife.com
Fax: 214-638-9162

PRODUCER CONTRACTING/COMPENSATION SERVICES

Dana Patton – Manager, Commissions
Luz Sandoval – Manager, Contracting
Contact: AgentServices@NationalLife.com / 800-228-4579
Agent Personal Info Changes: AgtAddr@NationalLife.com
Fax: 214-638-9162
Commissions: Comm_Admin@NationalLife.com

POLICY ACCOUNTING

Dana Patton – Manager
Kim Smith – Team Leader
Contact: LSWBilling@NationalLife.com / 800-228-4579
Fax: 214-638-9162

LIFE (Vermont)

HOURS OF OPERATION

Monday – Friday: 8:00 a.m. – 4:45 p.m. EST
Summer Hours: Memorial Day – Labor Day:
Monday – Thursday: 7:45 a.m. – 4:45 p.m. EST;
Friday: 7:45 a.m. – 3:30 p.m. EST

PRE-SALE AND PRODUCT INFORMATION

Matt Dunne – Director, Life Sales
Contact: Life Sales Desk / 800-906-3310, opt. 2

NEW BUSINESS & POST ISSUE MAIL

One National Life Drive
Montpelier, Vermont 05604

CUSTOMER RELATIONS

Barb Fitch – 2nd Vice President
Ivana Argenti – Manager
Contact: CustomerRelations@NationalLife.com / 888-297-3990
Fax: 802-229-7054

NEW BUSINESS

Vicki McDonald – 2nd Vice President, New Business
Ann Rangaviz – 2nd Vice President, Underwriting
Terri Carlyle – Manager, New Business
New Business Underwriting: Terri Carlyle x7136 or assigned rep
Assigned Agency Underwriter: 888-297-3990
Fax: 802-229-7592
Email NB Documents: NBApplicationImages@NationalLife.com

CONTRACT SERVICES

Barb Fitch – 2nd Vice President
Rebecca Manwaring – Manager
Contact: Rebecca Manwaring x3199 or Agency Assigned Rep /
888-297-3990
Fax: 802-229-7054

CONTRACT CHANGE

Barb Fitch – 2nd Vice President
Kathy Laughlin – Team Manager
Contact: ContractChange@NationalLife.com / 888-297-3990 x7275
Fax: 802-229-3131

PRODUCER CONTRACTING/COMPENSATION SERVICES (Dallas)

Dana Patton – Manager, Commissions
Luz Sandoval – Manager, Contracting
Contact: AgentServices@NationalLife.com / 800-228-4579
Agent Personal Info Changes: AgtAddr@NationalLife.com
Fax: 214-638-9162

BILLING AND DISBURSEMENTS

Barb Fitch – 2nd Vice President
Pam Sparrow – Manager
Contact: Pam Sparrow x7230 or Agency Assigned Rep / 888-297-3990
Fax: 802-229-7054